#### **ELECTRICAL WING**

The Electrical Circle is primarily responsible for providing Electrical Installations in all the Govt. residential and non-residential buildings and its maintenance thereafter. The department is also responsible for maintaining electrical installation of 16250 Govt. residential houses and 356 public buildings which also includes provision of elevators, fire sensing and alarm system, public address system, C.C.T.V.s etc. at the VVIP residences and important buildings such as Raj Bhawan of Punjab and Haryana, Civil Secretariat, Punjab & Haryana High Court, Vidhan Sabha and high security public buildings of the city. Providing street lighting in Phase-III of the city as well on new roads/areas under the charge of the Chandigarh Administration with its maintenance for 5 years thereafter, Providing ATC signals and blinkers on the city roads also falls under the purview of this Deptt. The Electrical works of all the Client Departments under Chandigarh Administration i.e. Sports, Health, Tourism, Education, social welfare, Law & Justice Deptt. etc. etc. are also being executed by Electrical Circles as a Deposit work.

#### **CONTACT US**

The detail of the officers, who are in-charge of the various areas and responsible for maintaining Electrical Installations under their charge alongwith their telephone number is as under:-

### **OFFICERS DEALING WITH THE SYSTEM**

| Sr.<br>No. | Name of Officers  |  | Area of Juri                             | isdiction   |  |  |  |  |
|------------|---|--|--|---|--|--|--|--|
| 1.         | Er. Ranjit Singh<br>Superintending<br>Engineer<br>Electrical Circle,<br>Sec 9. Chd.<br>7508185485 | Complete Electrical Installations, ATC signal, Village Phirni Street Light, Street on Roads. |  |   |  |  |  |  |
|            |   | S.D.E  | J.E                                      | Area  |  |  |  |  |
| 2.         | Er. R. K. Chauhan, Executive Engineer Electrical Divn. No.1, Sec-9, Chd. M-9418063000             | Er. A.K. Jain,<br>SDE (E-1)<br>M-7508185502  | Sh. Gurpal Singh,<br>JE.<br>M-7508185524 | Mtc. of Post Graduate Govt. College for Girls, Sector 42 & 46 Chd. Govt. College of Commerce & Business Admn. Sec 50 Chd. Sports Complex, Sec 42, Chd. & ISBT Sec 43, Chd. Model Jail, Chandigarh, Police Station, Sector-31, 34, 36, 39, Maloya and Indl. Area Phase –I, Chandigarh, Police Houses Sector-34, 39, 42 & 46, Chandigarh, RUSA Building Sector-42, Chandigarh, Govt. Residential House Sector-22, Chandigarh, Govt. Residential House Sector-23, Chandigarh, Yoga Centre, Sector-23, Chandigarh, All weather Swimming Pool, Sector-23, Chandigarh, Table Tennis Hall, Sector-23, Chandigarh, Open Swimming pool Sector-23, Chandigarh, Bal Bhawan, Sector- 23, Chandigarh, Creches/Anganwari of Sector- 22,Sector-23, Chandigarh. |  |  |  |  |

| Sr.<br>No. | Name of Officers | Area of Jurisdiction |            |                                  |  |  |
|------------|------------------|----------------------|------------|----------------------------------|--|--|
|            |                  | S.D.E                | J.E        | Area                             |  |  |
|            |                  | -do-                 |            |                                  |  |  |
|            |                  |                      | Singh, JE. | Chd., Sanehalya Building Maloya, |  |  |

|      | <b></b>                                      | [a1 1 a 1 a 1 a 1   |
|------|--|---|
|      | M-7508185513                                 | Chd., Senior Citizen Home, Sec 43, Chd., Sports Complex, Sec 46, Chd. Asha Kiron Building Sec 46, Chd. Govt. Residential houses Sec 33, 37, 38, 39, 41, 42,43,44,46, Chd. Creaches/ Anganwari of Ramdarbar, Maloya, Dadumanjra, Sec 31, 32,33,37,38, 39, 40,41,42, 43,44, 45, 46,47,55, 56, Chd.  |
| -do- | Sh.Omkar , J.E.<br>M-8437366168              | Mtc. of Govt. Residential Houses<br>Sec 19,20 Chd. Inspection<br>Bungalow Sec 19, Chd., B.ED<br>College, Sec 20, Chd., Creaches/<br>Anganwari of Sec 20, Chd.   |
| -do- | Sh. Ravi Kumar,<br>J.E-(1).<br>M- 7508185516 | PGI to HLB Khuda Jassu, Chandigarh, V3 road S/51, 52,Chd, V3 Road Bapu Dham Colony S/26, 9 Nos. Jn. at Shanti Path (Jn. 45 to 53), Slow Carriage way S/21, 29 & 30Chd, Outer road village Dhanas to Khuda Lahora, Outer road leading to Garden centre village Makhan Majra, V4 road S/53, Vill. Khuda Lahora to Mullanpur Barrier, From processing plant to Vill. to UT boundary (Marval Road), Additional link from Hallo majra light point to RUB (Route No.2,Chd), V5 road Ramdarbar, (near HB colony), High Mast Vill. Kaimbala, Khuda Alisher, Khuda Jassu, HLB Khuda jassu to Vill. Khuda Lahora, Link road HLB Khuda Jassu to Vill. Naya Gaon, Vill. Naya Gaon to kansal, Pb & Hry. Civil Sectt. to 66KV Sub Stn., Vill. Kansal, Patial Ki Rao, Bougnvilla Garden, PGI, 16 Hospital, Matka chowk, Press chowk, 18/19, 19/27 & grain market chowk, Transport, Railway crossing & Housing board chowk, Chandigarh., Link Road Rock Garden to Vill. Kaimbwala, Chandigarh, Back side Sukhana lake (New), Chandigarh, Conifer Garden Sector-52, Chandigarh, Spring Garden Sector-53, Chandigarh, Palm Garden, Chandigarh, Maloya Milk colony road, Chandigarh, Palm Garden, Chandigarh, Kishangarh Phirni, Chandigarh, Jan Marg V3 road Sector-22 & 23, Chandigarh, Jan Marg V3 road Sector-22 & 23, Chandigarh, Jan Marg V3 road Sector-3 & 4, Chandigarh, Cycle Track Sector 3/4, Chandigarh, Cycle Track Sector 16/17, Chandigarh, Purv Marg Cycle Track Sector 31, |

|  |   |  | Chandigarh, Himalaya Marg Cycle Track Sector-34 & 44, Chandigarh, IRB road Sarangpur, Chandigarh, V3 road Sector-25/25 west, Chandigarh, Naya Goan to Khuda Alisher, Chandigarh, High mast colony no. 5 in front of Bhusan Factory, Chandigarh. High mast colony no. 5, near toilet, Chandigarh, High mast Zirakpur entry, Chandigarh, High mast Behlana (In school), Chandigarh, Behlana (from T point to Sanatam Dharam Mandir), Chandigarh, Rock Garden, Chandigarh, Rajindera Park, Chandigarh, Shivalik Vihar Road, Chandigarh, Link road Kaimbwala to Sketri, Chandigarh. 4 nos. High Mast in Village |
|--|---|--|---|
|  | Er. Tarlochan<br>Singh SDE (E-5)<br>S/9, Chd.<br>M-7508185509 | Er. Ricky<br>Bhatnagar, JE,<br>M-7508185519  | Dhanas, Chandigarh.  Mtc. of all works of PGGC Sector- 11, Chandigarh, Post Graduate Govt. College for Girls, Sector-11, Chandigarh, Sports Complex, Sarangpur, Chandigarh, PEC,CCA, Sector-12, Chandigarh, MPLADS (D.G. Set).  |
|  | -do-  | Er. Tarlochan<br>Singh , AE.<br>M-7508185509 | RB Sector-16, 24,15,35,18, Chandigarh, RLA, Food supply, Bus Stand Sector-17, Chandigarh, Cricket Stadium Sector-16, Chandigarh, Bal Nikatan Sector-15, Chandigarh, Old age home Sector-15, Chandigarh, Working Women Hostel Old & New Block, Sector-24, Chandigarh, Hockey Stadium & Sai Hostel Sector-18, Chandigarh, 11KVA Sub-station Sector-17, Chandigarh, Judge House Sector-16 & 24, Chandigarh.  |
|  | -do-  | Er. Suresh Kumar<br>AE.<br>M-7508185511      | Govt. House Sector- 27,28,29, Chandigarh, CTU Work shop Depot No. 1 & 2, Chandigarh, Adm. Block 1 & 2, Chandigarh, SDM office, Ind. Area., Ph-1, Chandigarh, Crèches Sector -27, 28,29, Chandigarh, Police line Sector 26, Chandigarh, T-3 Houses Sector 35, Chandigarh, Police Line Sector-26 & Sector-29, Chandigarh, Traffic police line Sector-29, RB/NRB, Chandigarh.  |

| Sr.<br>No. | Name of Officers | Area of Jurisdiction                  |   |                             |  |  |  |
|------------|------------------|---------------------------------------|---|-----------------------------|--|--|--|
|            |                  | S.D.E J.E Area                        |   | Area                        |  |  |  |
|            |                  | -do-                                  | Er. Jaswant Singh Govt Home Science Colle |                             |  |  |  |
|            |                  |                                       | JE.                                       | women Sector-10 Chandigarh, |  |  |  |
|            |                  | M-8837873942 Govt polytechnic college |   |                             |  |  |  |

|    |  |  |   | women Sector -10 Chandigarh,<br>Govt Art college Sector-16<br>Chandigarh, Museum and Art   |
|----|--|--|---|--|
|    |  |  |   | Gallery Sector 10 Chandigarh,<br>Industrial Training Institute for<br>women Sector-11 Chandigarh, IRB<br>Sarangpur, Chandigarh, Police   |
|    |  |  |   | Station Sector 17,3,11,24,22,<br>Maulijagrana, Manimajra, Sector<br>26 & 19 Chandigarh, Judge  |
|    |  |  |   | Houses Sector-10, Chandigarh,<br>Street light of IT Park, Kishangarh,<br>Some part of mtc. booth Sector-16,  |
|    |  |  |   | Chandigarh, Police Station up to Dakshin Marg, NCC Complex Sector-31, Chandigarh, SCERT/RIE Sector-32, Chandigarh, Ind. Training Institute   |
| 4. |  | Er. Sanjeev<br>Tiwari SDE (E-6),<br>S/9, M-<br>7508185508      |   | Sector-28, Chandigarh.  Mtc. of Booth Sec 4 & 7, Area Covered Sec 2,3,4,5,6,7,& 11, Punjab & Haryana Raj Bhawan, Lake Sports Complex & Sports Complex Sec 7, Chd.  |
|    |  | -do-   | Er. Jaswinder<br>Singh, JE<br>M-7508185514      | Mtc. of Booth Sec 26, Area Covered – CCET Degree & Diploma Wing, Sec 26, Nari Niketan Sec 26, Chd.   |
|    |  | -do-   | Er. Balinder Kumar,<br>JE<br>M-7508185511       | Mtc. of Traffic Signals,Chd,<br>Blinker/ Pelicin light & CCTV<br>Cameras at various Junctions of<br>Chandigarh.  |
| 5. |  | Er. Dinesh<br>Tondon, SDE<br>(E-11) S/25, Chd.<br>M-7508185490 | Sh. Ricky<br>Bhatnagar,<br>J.E.<br>M-7508185519 | Mtc. of all works of CLTA & Skating Rink Sec 10, Chd.  |
| 6. | Er. Dinesh Tondon, I<br>Executive Engineer S<br>Electrical Divn.<br>No.2,<br>Sec 9, Chd.<br>7508185490 | SDE (E-2)  | Singh, J.E.                                     | Mtc. of U.T., Secretariat building, Sector 9, & Addl. Deluxe Building 5/9, Chandigarh.   |
|    |  |  | M- 8437366168                                   | Mtc. of All Schools Sec-1 to 19, Sec 18 to 52, Sec 61 to 63, Village Dhanas, Sarangpur Khuda Jassu, Khuda Lahora, Kuda Ali Sher, Kaimbala Raipur Kalan, Hallo majra, Behlana, Karsan & Industrial Area Ph-II, Kajheri. Kishangarh, Bhagwanpura, Manimajra, Mauli Jagron, Daria, Bapu Dham, Police Lines Sec 26, Colony No.4, Indl. Area. |
|    |  |  | M-7508185510                                    | Constn. Of Govt. High School, PGI Campus Sec 12, Village Maloya Sitel, Site-2 & Vill. Mouli Jagron.  |

| Sr.<br>No. | Name of Officers |       | Area of Ju | risdiction |
|------------|------------------|-------|------------|------------|
|            |                  | S.D.E | J.E        | Area       |

|     |  |   | J.E.  | Mtc. of GMCH S/32, Chandigarh  |
|-----|--|---|---|--|
| 7.  |  | Sh. Satpal Singh,<br>S.D.E (E-3)                          | M-7508185521<br>Sh. Jai Kumar<br>J.E. <b>7986089252</b> | GMSH, Sector-16, Chd., & U.T. Guest<br>House Sec 6, Chd.   |
|     |  | M-7508185499  | J.E. 9888060321   | Mtc. of Govt. Press Sec 18, Tagore Theatre Sec 18, 50 bedded Hospital M. Manjra & Sec 22, Panchayat Bhawan Sec 18 & Paryavaran Bhawan Sec 18, Chd.   |
| 8   |  | Er. Ashwani<br>Kumar Bhalla,<br>SDE (E-4)<br>M-7508185500 | M-9876625402  | Mtc. of all schools from Sec 22 to 47 (Except sec 26), D.C. Office Sec-17, Town Hall Buildg. Sec 17, Treasury Office Sec 17, Registry Branch in 30-Bays Buildg. Sec 17.  |
|     |  |   | Sh. Anil, J.E.<br>M-9876778610                          | Mtc. of Electrical Store, Sec 25, Chd.   |
| 9.  |  | Er. Sanjeev<br>Sharma, SDE<br>(E-9)<br>M-9646754388       | J.E.<br>M-9878604136                                    | Mtc. of all residential area under GMCH S/32, in various Sectors and Hostel Block (2 Nos. Lift) (Total houses 357 Nos.).Mtc. of UHTC in Sec 44 & RHTC in Sec 56 Palsora under GMCH S/32.Ayush Dispensaries Homeopathic and Ayurvadic S/24, 27,34, 37, 47, Karan Dispensary Ramdarbar, Vill. Mauli Jagron, Vill. Kaimbala, Aashriya Buildg.S/47. DART Buildg. S/32 Civil Hospital S/45 of (50 Bedded) |
| 10. |  | Er. Avtar Singh,<br>SDE (E-7)<br>M-7508185498             | AE.<br>M-7508185508                                     | Original works of Punjab & Haryana Vdhan Sabha Punjab & Haryana Civil Sectt. & Information Centre of Capital Complex.  |
|     |  |   | Er. Rajinder Pal,<br>JE.<br>M-7508185515                | Mtc. of Punjab & Haryana High Court,<br>High Court extension Sec 17, judges<br>Houses Sec-10, Judicial Academy Sec<br>43, and Beant Singh Memorial Institute<br>Sec 42, Chd. District Court Sec 43,<br>Chandigarh. Mtc. of Consumer Court<br>Sec 19, Chd. labour Court Sec 18, Police<br>Line Sec 26, Traffic Police Line Sec 29,<br>Chd.& Shooting Range.   |
|     |  |   | Er. Harjinder Singh, JE. M-9417838470                   | Mtc. of Punjab & Haryana Vidhan<br>Sabha, , Pb. & Hry Civil Sectt. &<br>Information centre of Capitol Complex.   |
| 11. | Er. Naresh Kumar,<br>Executive Engineer<br>Electrical Divn.<br>No.3, Sec 4, Chd.<br>7508185488 | _   | Er. Tarun Kumar,  | Mtc. of E.I in Beant Singh Memorial Institute Sector 42, Chandigarh.   |
| 12. |  | Sh. Des Raj ,<br>SDE.<br>( E-10)<br>M-7508185510          |   | Mtc. of E.I in EDC Building in I.T. park at Chandigarh.  |

## **COMPLAINT REDRESSAL SCHEDULE**

Further, the Deptt. has also framed procedure for receiving complaints at Complaint Booths and its immediate attendance by the staff within the specified time frame for which the details are as under:-

|    | Nature of complaint  | On Receipt of Complaints  | REPORT TO FOLLOWING OFFICERS<br>IN CASE   |  |   |  |
|----|--|---|---|--|---|--|
|    |  | through<br>Telephone Or<br>Otherwise.   | S.D.E.  | XEN  | S.E.  |  |
| 1. | No power supply due to defect in internal wiring.  | Within 2 hours.   | If Complaint is not attended within 2 hrs.  | If Complaint is not attended within 4 hrs.                                   | If Complaint is<br>not attended on<br>the same day  |  |
| 2. | Replacement of petty material such as switches/sockets & other accessories.  | 2 days  | If Complaint is not attended within 2 days  | If Complaint is not attended within 3 days                                   | If Complaint is not attended after 3 days   |  |
| 3. | Replacement of major material such as main switches, cables, wires, MCB's, chokes or fl. tubes (in non-residential bldgs. and residential bldgs. Where the fl. Tube fittings are provided by the Deptt.) | i)Within two<br>days subject to<br>availability of<br>articles in the sub<br>Store.<br>ii)within two<br>weeeks if major<br>replacement is<br>required | i)If Complaint<br>is not<br>attended after<br>2 days<br>ii)within 2<br>weeks                    | i)If<br>Complaint is<br>not attended<br>after 3 days<br>ii)within 3<br>weeks | i)If Complaint<br>is not attended<br>after 2 weeks<br>ii)after 3 weeks                                    |  |
| 4. | Replacement of material required not available in Deptt. Store and major work carried out through outside agencies.  | Within two weeks on receipt of complaints, however supply to be restored same day   | If Complaint is not attented within 2 weeks   | If Complaint is not attented after 2 weeks                                   | If Complaint is<br>not attented<br>after 15 days  |  |
| 5. | Mtc.of ATC signal /<br>Blinker<br>i)Replacement of<br>Bulbs/rectification of Fault<br>in Controllers<br>ii)Damaged Pole/Fittings   | i)within one<br>day<br>ii) one to two<br>weeks  | i)If Complaint<br>not attended<br>ithin 2 days<br>If Complaint<br>not attended<br>ithin 2 weeks | /  | i)If Complaint<br>is not attended<br>after 3 days<br>ii)If Complaint<br>is not attended<br>within 15 days |  |
| 6. | Mtc.of street lighting. i)Replacement of Bulbs/chokes ii)Replacement of Pole/cable/Fitting(Damaged due to Accidents/Digging of earth by blgs/O.H/Telephone Dept.   | i)within two<br>days<br>ii) two weeks   | i)If Complaint is not attended within 2 days If Complaint is not attended within 2 weeks        | Complaint is not attended within 2 days                                      | i)If Complaint<br>is not attended<br>after 2 days<br>If Complaint is<br>not attended<br>after 2 weeks     |  |

# FOR FURTHER INFORMATION CONTACT.

Superintending Engineer, Elect. Circle, 5th Floor, U.T., Chandigarh . 2740193, 7508185485(M)

### **COMPLAINT REDRESSAL SCHEDULE**

Further, the Deptt. has also framed procedure for receiving complaints at Complaint Booths and its immediate attendance by the staff within the specified time frame for which the details are as under:-

| Sr.<br>No. | Name of the Service being provided   | Given time<br>limit for<br>delivery of<br>each<br>service<br>(working<br>days)   | Designation<br>of the<br>designated<br>officer | Designation<br>of the<br>Appellate<br>Authority | Designation of the Second Appellate Authority | Remarks, if any |
|------------|--|--|--|---|---|-----------------|
| 1.         | No power supply due to defect in internal wiring.  | Within 2 hours.  | Sub<br>Divisional<br>Engineer.                 | Executive<br>Engineer                           | Superintending<br>Engineer                    |                 |
| 2.         | Replacement of petty<br>material such as<br>switches/sockets & other<br>accessories.   | 2 days   | Sub<br>Divisional<br>Engineer.                 | Executive<br>Engineer                           | Superintending<br>Engineer                    |                 |
| 3.         | Replacement of major material such as main switches, cables, wires, MCB's, chokes or fl. tubes (in non-residential bldgs. and residential bldgs. Where the fl. Tube fittings are provided by the Deptt.) | i)Within two<br>days subject<br>to<br>availability<br>of articles in<br>the sub<br>Store.<br>ii)within two<br>weeeks if<br>major<br>replacement<br>is required | Sub<br>Divisional<br>Engineer.                 | Executive<br>Engineer                           | Superintending<br>Engineer                    |                 |
| 4.         | Replacement of material required not available in Deptt. Store and major work carried out through outside agencies.  | Within two<br>weeks on<br>receipt of<br>complaints,<br>however<br>supply to<br>be restored<br>same day   | Sub<br>Divisional<br>Engineer.                 | Executive<br>Engineer                           | Superintending<br>Engineer                    |                 |
| 5.         | Mtc.of ATC signal / Blinker i)Replacement of Bulbs/rectification of Fault in Controllers ii)Damaged Pole/Fittings  | i)within<br>one day<br>ii) one to<br>two weeks   | Sub<br>Divisional<br>Engineer.                 | Executive<br>Engineer                           | Superintending<br>Engineer                    |                 |
| 6.         | Mtc.of street lighting. i)Replacement of Bulbs/chokes ii)Replacement of Pole/cable/Fitting(Damaged due to Accidents/Digging of earth by blgs/O.H/Telephone Dept.   | i)within<br>two days<br>ii) two<br>weeks   | Sub<br>Divisional<br>Engineer.                 | Executive<br>Engineer                           | Superintending<br>Engineer                    |                 |

FOR FURTHER INFORMATION CONTACT.

Superintending Engineer, Elect. Circle, 5th Floor, U.T., Chandigarh . 2740193, 7508185485(M)