Guidelines for Public in case of man-animal conflict --- Helpline

1. To inform the Department about the entry of wild animals like Sambar, Blue bull, Pangolin etc. in urban area. People are advised not to try to catch wild animals on their own as the animal may hurt them in self defence.

2. To inform the Department about monkeys creating problem in the city. Residents are requested to follow the directions issued by the Department to minimize/reduce human-monkey conflict. People’s cooperation for catching the problematic monkey is solicited by the department.

3. In case of snake problem particularly in rainy season, following may be contacted for assistance:-
   - Deputy Range Forest Officer, Wildlife Squad 94172-16523
   - Forester & Wildlife Inspector 99141-67444
   - Forest Guard 99151-27299
   - Office Landline number 0172 - 2700217

4. Whenever any person is found selling wildlife articles, information may be given to the office of Deputy Conservator of Forests & Chief Wild Life Warden to take further necessary action under rules. Phone: 0172-2700284, 2700217.

5. For illegal felling/removal of trees in city area, Executive Engineer (Horticulture) of Engineering Deptt., Chandigarh Administration/ Executive Engineer (Horticulture), Municipal Corporation may be informed for further necessary action.

6. Concerned horticulture staff will lodge the complaint in Police against the offender.

7. For obtaining necessary permission for felling of trees in the city/urban area, citizens are requested to approach the concerned Executive Engineer (Horticulture).

To avoid any inconvenience to the residents of Chandigarh in case of monkey menace in the city, following phone numbers may be used :-

   - Deputy Range Forest Officer, Wildlife Squad 94172-16523
   - Forester & Wildlife Inspector 99141-67444
   - Forest Guard 99151-27299
   - Office Landline number 0172 - 2700217
How to deal with Monkeys:-

- Do not make direct eye contact with monkeys.
- Do not cross the path between a mother and her infant.
- Do not irritate or tease the monkeys. Leave them alone and they will leave you alone.
- Be light footed while passing through a monkey group i.e. Do not run.
- Do not go near a dead or wounded monkey.

- **Do not feed monkeys. If anybody found feeding monkey, necessary legal action shall be initiated.**
  - In case a monkey collides with your transport (two wheelers specially), do not stop there.
  - Do not get scared if a monkey makes a ‘Kho-Kho’ noise as normally it is a bluff. Ignore the monkey and walk away calmly.
  - Do not ever hit any monkey. Keep hitting the ground with a big bamboo stick to make monkeys leave your house or garden.
  - Presence of big dogs in premises shall make monkeys leave the area.
  - Monkeys are scared of snakes. Keep real looking plastic snakes at roof tops or boundary wall of your house.
  - Loud heavy noise, bursting of crackers or their sound track will force the monkeys to leave any premises.
  - An injured monkey should be helped when monkey group is not close by.
  - Cover the injured monkey with a net and take it to People for Animals [P.F.A.] or S.P.C.A. or any organization caring for sick animals.
  - If a monkey tries to touch you, gently put an object or board firmly between you & monkey.

To avoid any inconvenience to the residents of Chandigarh in case of monkey menace in the city, following phone numbers and Hotline numbers may be used :-

- Deputy Range Forest Officer, Wildlife Squad       94172-16523
- Forester & Wildlife Inspector                     99141-67444
- Forest Guard                                      99151-27299
- Office Landline number                           0172 - 2700217